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PVCA Exercise, KU Students, Nagapattinam, India/ Tanuja Raghunath/RedR India
2017, A step towards resilience

The Year at a Glance...

2017 has been a milestone year in RedR India's work. This year saw RedR India take newer, more concrete steps towards resilience building in the region. Each assignment undertaken this year contributed to this objective in its own way. A multi-pronged approach was adopted, that saw results being delivered at various levels and in different ways, adding one brick at a time, to the ultimate objective of realizing resilience.

This year, RedR India worked with a diverse group of stakeholders- from first responders at the Grassroots to Academic Institutions, Policy influencers and the Government. From Rapid Assessments to Recovery Planning, from Training Needs Assessment to Capacity Building, RedR India participated in a wide range of work over the year.

Acknowledging the new emerging dimension of Climate Change, RedR India ensured that the associated risks are not only touched upon but mainstreamed in development planning, thereby strengthening risk informed governance. RedR also assisted the Department of Disaster Management, Bihar in developing State level emergency response capacity through a multi-faceted project in partnership with multiple partners.

A new partnership with the University of Copenhagen was forged this year, in an attempt to prepare and mould young professionals for humanitarian work.

RedR India reached out to the crises in Bangladesh, where scores of displaced Rohingya Muslims are in dire need of urgent humanitarian efforts. It still maintains its presence in Cox's Bazar, lending support to Christian Aid in streamlining its response program and responding to the evolving needs.

RedR India provided technical support to the Government of Bihar and UNDMT for strategizing and delivering Social Sector Recovery and Preparedness Planning in Bihar, post the floods that the state witnessed in 2017.

We also assisted the Disaster Management Department, Bihar to bring about State Level Emergency Response Capacity through a multi-faceted project.

Overall, RedR India tried to rise to the challenging times of the present day disasters by identifying vulnerabilities, building capacities and taking a step towards building resilience by improving effectiveness of Humanitarian Action.
ENHANCING THE UNDERSTANDING OF DISASTER RISK

The global environment is at its most dynamic. The world has become unpredictable with climate related risks multiplying every day. Conflicts are also on the rise. Communities are having to cope with weak and failing states, environmental degradation, unforeseen impacts of climate change that compound vulnerabilities. Disasters have increased both in frequency and complexity. Recognising this, RedR India focussed on looking at disaster risks from an enhanced and exhaustive lens and made this effort an integral part of all its initiatives in 2017.

STRENGTHENING DISASTER RISK GOVERNANCE

A key thrust area around the world today is to ensure strong disaster risk governance for decentralized, sustained and efficient management of disaster risks. RedR India strategically chose to collaborate with various Government actors in 2017 to contribute towards strengthening the existing and emergent governance systems of disaster risk management.

UPHOLDING THE PRACTICE OF BUILD BACK BETTER IN RECOVERY

The year 2017 witnessed many large scale disasters across the region that caused massive destruction to life and property. Disasters have the potential to arrest and reverse development. This gets compounded in the context of developing societies with pre-existing vulnerabilities. RedR India acknowledges this but at the same time also firmly believes that disasters may open gateways for development through recovery. In 2017, it consciously tried to uphold this belief of build back better by participating in recovery and preparedness planning following the extensive flooding in the eastern part of India.

ENGAGING AT THE GRASSROOTS

A holistic approach is required in order to make resilience a reality. The first and most affected victims of any disaster are the ones who are living on the fringe. Most often, the first responders post any disaster also come from within the community or from grassroots organizations. These people have an innate understanding of the social and geographical context as well. If they are engaged with, their capacities are built and their voices are given a platform to be heard, it will lead to better resilience reducing the probability of a disaster to impact lives. RedR India, in 2017, made sure this was a priority and engaged at the grassroots through its different programs and partners.
BUILDING ACCOUNTABILITY IN HUMANITARIANISM

Today, the Humanitarian sector has become a complex space with different types of actors participating with different mandates and methods of working. Areas of work are also expanding while vulnerabilities remain deep-seated and widespread. In such times, it becomes pivotal to adhere to the underlying principles and standards of humanitarian work. This accountability towards work lies at the core of RedR India and in 2017, RedR India stayed true to its core through its work on facilitating humanitarianism.
Building Capacities
Training and Capacity Building

Foundational
- Essentials of Humanitarian Practice: 12
- Personal and Team Security Management: 2
- Humanitarian Standards: 6
- Public Health Engineering: 4

Operational
- Nutrition in Emergencies: 1
- Hygiene Promotion in Emergencies: 1
- Conflict Sensitivity Approach: 1
- Essentials of Relief Distribution: 5
- Procurement and Supply Chain Management in Disaster Response: 3
- Emergency Needs Assessment and Project Planning: 2
- Core Humanitarian Principles and Sphere Standards: 2

Technical
- Village Task Force Members Training on First Responders Skills: 8
- Urban Disaster Risk Reduction: 2
- TOT- CBDRR/M: 2
- She Iter Construction Practices: 1
- Revised Drought Manual Workshop: 2
- Resilient Livelihood: 2
- Public Health Promotion: 9
- Mainstreaming DRR: 1
- Hospital Emergency Response Preparedness Training: 1
- Family Preparedness and Disaster Risk Reduction: 1
- Disaster Risk Reduction: 1
- CBDRR (Vulnerability Capacity Assessment): 1
- Community Based Disaster Risk Management: 1
- Child Protection in Emergencies: 2
- Child Centered Disaster Risk Reduction: 1
168.5 Training Days

1944 Participants

77 Training Courses

32 Locations

32 Open Courses

18 Agencies
Highlights of Capacity Building

Partnership with the University of Copenhagen

RedR India, in collaboration with BEDROC, partnered with the University of Copenhagen to facilitate its course on Vulnerability and Risk Assessment Methods (VRAM), a part of the University’s Masters Program in Disaster Management. Student of the course visited India to attend a 5-day training program on Vulnerability and Risk Assessment, conducted at Karaikal, Puducherry, post which, the students conducted Vulnerability and Capacity Assessment in 2 selected villages in Nagapattinam district of Tamil Nadu. This program aimed at providing theoretical clarity and building perspectives for the students. It is an immersive experience on field, involving interactions with government, NGO and community stakeholders.

Community Based Disaster Risk Management for Reliance Foundation

RedR India partnered with Reliance Foundation to build the capacities of their staff as trainers on integrating risk informed planning into their existent programmes on livelihood and rural transformation. The 9-day training provided comprehensive overview of the skills in using participatory tools for disaster risk analysis and risk reduction planning in addition to skills of facilitating HVCA exercise with communities. A unique approach to the training was the day long scenario based desktop exercise through which participants were able to demonstrate their knowledge and skills gained during the theoretical sessions on HVCA and risk analysis and apply them to develop risk informed development plans linking elements of preparedness, prevention, mitigation and contingency for building resilience of communities.

Real Time Capacity Building Post 2017 Floods

Post the massive destructions caused by the floods in the north-east states of India, RedR India undertook a region wide Real Time Capacity Building (RTCB) drive and reached out to the most affected areas in West Bengal, Bihar and Assam with a total of 14 training courses, training a total of almost 400 participants on topics such as Essentials of Relief Distribution, Humanitarian Standards, Public Health Promotion, Public Health Engineering, Nutrition in Emergencies and Child Protection in Emergencies.

These training programs helped first responders on the field to gain technical and operational insights, enhancing their ongoing response.
Participants Speak...

Elizabeth Wagensen
MD, Student of Master of Disaster Management
University of Copenhagen

"I attended an intensive 5 day training program facilitated by the University of Copenhagen and RedR India in February 2018. The training was a tailored course on “Vulnerability and Risk Assessment Methods”. The trainer was a very responsive and open-minded educator, who really understood the cultural nuances in teaching style and facilitation, which made the intensive and information rich programme accessible for us all as a diverse group of participants. The work that RedR carries out in India is of vital importance and is based on academic research and humanitarian principles. This organization is a very powerful and inspiring partner in the further education of anyone wishing to hone their skills in using vulnerability and risk assessment methods in their daily work."

Madhusudan Singh
Freelance DRR Professional

"I attended RedR India’s training on “Essentials of Humanitarian Practices”. This training was the best investment I could have made for my professional growth. As a mid-career, Disaster Risk Reduction professional, I was looking to know the humanitarian field practices. RedR was suggested to me by my senior colleagues so that I could improve myself and develop professionally. During the training, the informative material presented, the facilitators valuable insights from their experiences in the field added great value. The training encouraged discussions about participants’ own experiences – an invaluable addition given the diverse background of the group. RedR India’s training provided me not only the technical knowledge I needed but also the network of resources and colleagues essential to succeed in this sector."

redr india
Our Specialists on the Field

Roster and Deployments

2017 Deployments

42%
Recovery and DRR Deployments

58%
Emergency Deployments

188
Roster Members

2582
Deployment Days

52
Total Deployments

3
International Deployments
RedR India deployee Delhi Rose Angom Facilitating training on Public Health Promotion in Assam, India for Real Time Capacity Building during North East Floods 2017.

The pilot project on Mainstreaming Disaster Risk reduction (MDRR) project in Osmanabad in partnership with Government of Maharashtra, UNICEF and RedR is designed and implemented in such a way that it will not only address the climate change and disaster risks but also address risks to basic social services and social risks of the most vulnerable community.

I am directly engaged in the project since the past eleven months, initially as a project officer and subsequently as a project coordinator. During these months, I have tried to contribute to my optimum in stakeholders mapping, coordination with different stakeholders, risk analysis, hazards mapping and implementation of the project. Having had my contribution to the project, there has been ample learning. The most critical learning for me was perception & scenario base risk analysis where we assessed the risk to the services and people with them and based on their past experiences. Firstly, the best part of these risk analysis method is it not only help to understand and identify the exact risks in geographical areas but also help to understand associated social risks. Secondly, it is convenient for those people who are not proficient in disaster risk reduction.

Hence, RedR India by giving me the opportunity to work under the Pilot project on MDRR, not only gave me a platform to utilize my professional skills and knowledge also has helped me to learn many critical skills which will definitely help me in future and grow professionally.”

Shabaz Khan, Deployed to UNICEF Maharashtra for Project on Mainstreaming DRR Project
RedR India deployees Dibyashree Datta and Rishikesh Shinde conducting Rapid Needs Assessment in the aftermath of Bihar Floods. Rishikesh was later deployed as a Recovery Specialist to Kishanganj, Bihar for Social Sector Recovery and Preparedness Planning, a GoB and UNDMT Initiative.

Nitu Barnawal, RedR India’s member from Nepal is seen here conducting a key informant interview during an End of Project Evaluation in Nepal.
"I first heard about RedR India back in 2012 during the time I was pursuing my Master's degree. Since then, over the years I have been lucky enough to have worked for some great agencies dedicated to humanitarian assistance work. My first opportunity to associate with RedR India came in August 2017 when I worked with them as a Consultant for conducting a Rapid Needs Assessment during the Bihar Floods. The experience was exciting as well as enriching for me as it provided me with an opportunity to face unique field challenges and experiment with my knowledge skills as a humanitarian professional. RedR India is one of the finest agencies I have encountered who have a team of competent, ethical and dedicated professionals who specialize in training and capacity building activities for people committed to humanitarian needs.

I would highly recommend students, professionals, organizations or any such persons with the inclination towards humanitarian work to be associated with RedR India to explore themselves and the organization as well."

Rishikesh Shinde, Deployed with Christian Aid for Rapid Needs Assessment, Bihar Floods

“The Real time Capacity Building (RTCB) assignment by RedR gave me an opportunity to provide training on Public Health Promotion and Nutrition in Emergency to a group of participants who were part of on-going flood response. The group mostly consisted of front-line workers who had first hand contact with the community. Hence, it was very important that they identify the emergency issues that may emerge and could report/act to evade any further damage. The design of the sessions was kept easy to understand, retainable and based on topics thought useful for the ongoing response. Such capacity building program is very useful for community-level workers to implement community-focused emergency preparedness strategies.”

Shelly Uma, Deployed for Real-Time Capacity Building to Affected areas in Assam and Bihar
Supporting the Frontline Actors
Projects and Technical Support

Types of Projects Undertaken in 2017-18

- Technical Advisory Project Support: 40%
- Capacity Building: 30%
- Assessment and Evaluation: 30%

Village First Responders Explaining F-Chart/RTCB/West Bengal/Dibyashree Datta/RedR India
Starting 25th August 2017 more than 671,500 Rohingya have been forcibly displaced from their homes in Rakhine State of Myanmar to Cox's Bazaar in Bangladesh. Christian Aid deployed a team of RedR India experts to conduct a Rapid Multi-Sectoral Needs Assessment for understanding the current and emerging needs of the displaced population at Jamtoli camp and set forth recommendations for programmatic interventions in key sectoral areas of Shelter, WASH, Food Security, Livelihood and Protection (GVB). The assessment was conducted from February to April in three phases – pre-field preparation, field visit for interviews and rolling out of survey, and finally the analysis and report writing. The study deployed a mixed methodology involving quantitative and qualitative tools like household survey, block level tool, focus group discussions and key informant interviews. Findings of the study were derived from primary sources and made recommendations that were actionable both in the short and medium term.
With incessant rains and the rivers turning violent with constantly rising water levels, a devastating flood hit the state of Bihar around the 12th of August, 2017. As more water entered from Nepal, the rivers stayed in spate causing the situation to remain grim for weeks. 17 districts were already under water within the first few days, with more than 1.22 crore people affected and over 4.23 lakh displaced. One of the worst floods in the history of the State, it wrecked complete havoc, inundating hundreds of villages and leaving millions of people stranded without homes. Roads and telecommunications were severely damaged, rendering the affected areas isolated from the rest of the world.

Christian Aid, with deployees from RedR India, formed a Rapid Assessment team to capture critical qualitative and quantitative data and information in order to inform decision making process for humanitarian response. The assessment team visited flood affected areas in the worst affected districts- Araria, Kishanganj, Purnea and Katihar.

The team concluded an urgent need to respond to this humanitarian emergency since they found it beyond the coping capacity of the affected people to withstand the impact of these unprecedented floods. Short and medium term needs were recommended to be focused on for the response. Emergency WASH, Shelter, Health and Livelihoods were highlighted to be the sectors of major focus. A long-term rehabilitation and livelihood strategy was also advised as required for the affected areas.
In August 2017 severe monsoon rains had caused widespread flooding across South Asia, affecting 40 million people* in Bangladesh, India and Nepal. Reports indicate that more than 1,200 people have died due to the floods. According to UNOCHA, India alone reported 943 deaths. 30M people affected by the flood situation in the Indian States of Bihar, West Bengal and Assam demanded an urgent need of food, clean water and sanitation, and shelter for the affected population. The post-disaster rapid assessment report revealed significant gaps in providing effective and timely services to the most affected population due to the extent of impact and availability of limited resources both in terms of human and materials. It was observed that most of local volunteers and personnel did not have the requisite knowledge and skills to deal with the situation. Against this backdrop, RedR India with the support of RedR UK and Llyod’s Charities Trust conducted series of short duration Capacity Building training programs to strengthen the skills and knowledge of the frontline workers, staff and volunteers of the local Government and CBOs responding to the floods.

**Real Time Capacity Building, North East India Floods, 2017**
**RedR UK**

In any disaster context, community are the most important first responder and it becomes important to integrate their traditional knowledge of the terrain to disaster preparedness. With today’s increasing frequencies of natural and man-made disaster, it becomes more pertinent to have a resilient community by building their capacities to respond in such disaster by integrating their traditional knowledge into preparedness plan of the community well in advance to reduce casualty. In one of such efforts, Save the Children India (SCI) and NOKIA have forged a partnership to build the resilience of children and communities through improved access to social protection and increased capacity to reduce disaster risks. The proposed initiative aims to build resilience of vulnerable children, their families and communities in 5 States (Andhra Pradesh, Bihar, Delhi, Rajasthan and Tamil Nadu) across India, through an innovative approach by integrating Information Technology, DRR and Social Protection framework. Under this initiative, task forces have been formed and capacitated to respond to disasters. In the first phase of the project, Save the Children India identified community members to build the village level task force in the community and trained them on the theme of Early Warning, Search and rescue, First Aid and Relief Camp Management and selected RedR India to develop module and conduct training and mock drills in the community and schools for the 5 State. The second phase of the project consisted of conducting refresher training on First Aid and Search and Rescue for the Task Force (TF) in Rajasthan, Bihar and Delhi. RedR India designed and delivered the aforementioned training.
RedR India in partnership with UNICEF has been working towards strengthening Disaster Risk Management processes across India since 2008. The partnership between RedR India and UNICEF has been instrumental in providing technical resources that connect between development, humanitarian and recovery action with a focus to “build back better” and minimize future risks in all sectors covered by UNICEF (Education, Health, WASH, Child Protection). UNICEF India's PCA with RedR India sought to provide support to UNICEF India's DRR programmes in implementing DRR CCA priorities and activities agreed with national and state authorities. The purpose of UNICEF and RedR India PCA for 2017 was to provide technical support to UNICEF DRR Section and State DRR focal points at various levels with an emphasis on risk-informing UNICEF's 5 flagship programme streams. While the technical assistance capacity was available for use across states, specific strategic works were planned and designed with the States of Bihar, Maharashtra, West Bengal and Odisha.

**Key Achievements of PCA 2017-**

- Improved coordination, communication, and project management with UNICEF State Offices in Maharashtra, Bihar and West Bengal leading to efficient and effective delivery of outputs.

- The MDRR Osmanabad project was jointly delivered as partners by UNICEF and RedR with effective complementarity in technical resources, leadership and implementation. Based on the request from District Administration Osmanabad, RedR provided additional technical support for activities like Crowd Management Planning of the Tuljapur Tulja Bhawani temple, DDMP review and risk analysis.

- For the Bihar Social Sector Recovery and Preparedness Planning (SSRPP), RedR India has provided the necessary handholding support to the Specialists, which has enabled more efficient delivery of outputs despite the challenges and bottlenecks. RedR India provided urgent, strategic and vital technical support to UNICEF Bihar in the aftermath of the 2017 floods in Bihar through activities like preparation of the JRNA report, process documentation of the initial response of UNICEF Bihar to 2017 floods, review of CBDRR villages post floods in Bihar and coordination with the specialists deployed for the ongoing Social Sector Recovery and Preparedness Planning work.

- As the training evaluation indicates, all trainings conducted by RedR during the reporting period (ToT for CBDRR Catalysts in Bihar, C PIE training in West Bengal, UDRR training in Maharashtra, CCDRR training in Gujarat, CSA workshop in Chhattisgarh and trainings/workshops in Maharashtra – MDRR, workshop on revised drought manual & drought risk reduction) were well received by the participants.
RedR India provided technical support in developing a Real Time Online Monitoring and Evaluation Framework for HelpAge International project on Building Preparedness of Vulnerable Communities through Inclusive Disaster Risk Reduction Initiatives, which is being implemented in Bangladesh and Nepal. In this 6-month project, a real-time data collection and analysis system for KAPS baseline assessment on CBDRM was developed on a KOBO based platform on the agreed indicators for outputs and outcomes of the project. Guidelines were developed for the use of assessment tools and the project teams in Nepal and Bangladesh were provided handholding support. Further support was provided in data analysis and report writing. Another component of the project was developing an M and E framework for the project on the agreed indicators for outputs and outcomes of the project. Online formats and reporting guidelines for different levels of management were developed along with user friendly guidelines for the use of framework.

The aim of project BISWASH, was to ensure strengthened capacity of stakeholders in creating disaster resilient Panauti Municipality in Nepal with a focus on WASH and support for replication of good practices in all municipalities within Kavrepalanchowk District. This project was implemented by Practical Action along with its partner ENPHO in 12 wards of Panauti Municipality. The project planned to fulfil its goal through institution building at ward and municipal level, facilitating ward and municipal emergency WASH and DRR planning through strengthening community preparedness, and capacity building of communities on DRR. RedR India conducted the final evaluation for this project to assess the progress and long term impact, to evaluate the extent to which planned outputs had been achieved and to draw conclusions, so as to learn lessons from past experiences in order to improve the effectiveness of future development undertakings.
“We, at the University of Copenhagen partnered with RedR India for a fieldwork course on Vulnerability and Risk Assessments Methods in February 2018. It was a great experience working with colleagues from RedR India. Starting with the discussions on course design to implementation, RedR India contributed with rich field expertise and showed commitment in delivering the best until the end. RedR team was able to support us at a very short notice and the high level of professionalism and expertise added great value to the training and the overall course. Looking forward to more collaborations”

Emmanuel, Assistant Professor, University of Copenhagen

“The Mainstreaming Disaster Risk Reduction project is a great initiative taken by Disaster Management Unit of GoM, UNICEF Maharashtra, and RedR India. The project not only supported the district administration to work towards making risk informed development plans, but also helped in capacity building on Disaster Risk Reduction of staffs from various departments which was much required.

Now, I believe, that most of the staffs and Department Heads are sensitized on the concepts of Disaster Risk reduction and Disaster Management. I would also like to thank the RedR team members, who are deployed here since June, 2017 for their continuous support to implement the project, and working hard for carrying out several capacity building trainings in the district. I look for forward to closely work with them and support each other for DRR activates in the district.”

Vrushali V. Telore, District Disaster Management Officer, Osmanabad, Government of Maharashtra
Funds and Finances

EXPENDITURE PATTERN 2017 - 2018 (INR 4,31,09,748)

- Overheads & Operations Cost 15%
- Customised Training Courses 13%
- Learning & Developments & Roster 2%
- Emergency and DRR Deployments 22%
- Projects and Technical Support 44%
- Open Training Courses 4%

INFLOW PATTERN 2017 - 2018 (INR 3,97,39,778)

- Overheads & Operations Cost 1%
- Customised Training Courses 23%
- Learning, Development and Roster 0%
- Emergency and DRR Deployments 25%
- Projects and Technical Support 49%
- Open Training Courses 2%
Our Team

(In alphabetical order, from top left)

Anuradha Gondkar: Executive Secretary
Delhi Rose Angom: Projects Coordinator
Dibyashree Datta: Learning and Development Officer
Gangaram Kharat: Office Assistant
Kunjal Pawar: Administration Officer
Mandar Vaidya: Learning and Partnership Manager
Meghana Vaidya: Operations and HR Manager
Parul Sharma: Projects and Partnerships Coordinator
Payal Sahasrabudhe: Jr. Accountant
Rahul Dey: Training Coordinator
Shabaz Khan: Projects Coordinator, MDRR
Shahadev Bhalerao: Logistics and Training Support Officer
Shashikant Shinde: Finance Officer
Sinu Chacko: Training and Projects Officer
Tanaji Sen: Executive Director
Tanuja Raghunath: Projects Officer
Our Partners and Clients
RedR India is part of RedR International Federation, a humanitarian aid, a non-profit organization, which maintains a register of experienced humanitarian professionals who are available to assist governments and external support agencies that work in the humanitarian sector. The RedRs have a global reputation for the development and presentation of high quality training and technical support services for the humanitarian aid and disaster risk reduction sectors. RedR has offices in Australia, India, Indonesia, Malaysia, Sri Lanka, and the United Kingdom.